

## Brighton Winter ACCESSIBILITY GUIDE

### Introduction

Brighton Winter is dedicated to being inclusive and accessible. This guide provides an overview of our events with regard to accessibility. If this doesn't fully answer your questions, then please do not hesitate to get in touch with a member of our team using the contact details below.

**Contact Details** For access-related enquiries, please email [hello@brightonwinter.org](mailto:hello@brightonwinter.org)

### Event and Venue Description

BRIGHTON WINTER FAYRE runs Events within a pop-up venue. For all our events we will aim to ensure that access is prioritised to those who need it, ensuring that anyone attending can access the full show. If you have any questions or concerns then please contact us at [hello@brightonwinter.org](mailto:hello@brightonwinter.org)

The site is mostly hard standing with some areas of grass with permanent and temporary paths. Access to the site is flat with low ramped access into venues. The site is outdoors with some covered areas.

All of our bars and traders will be fully briefed to assist accessible customers with ticketing, food and drinks purchasing if required.

### Travelling To And From Our Location

We're sorry but the venue does not have dedicated parking due to its location. We therefore encourage our customers to utilise public transport or there are some parking bays on streets near to the venue.

[This map](#) shows streets near the venue with disabled bays.

**On Arrival** If you have any accessibility requirements and require assistance please speak to a member of staff who will assist you and direct you to your seat/reserved location.

**Tickets**We provide all customers with access needs complimentary tickets for a carer, assistant or support worker.

If you require a carer to attend any of our ticketed shows or workshops please contact us at [hello@brightonwinter.org](mailto:hello@brightonwinter.org) Some of our events are 'standing' only shows, we can arrange early access for wheelchair users to allow them to become familiar with the layout before other customers are allowed into the venue.

**Toilets**We have accessible toilets at the venue. These will be clearly signposted. If you have any concerns or need directions please speak to a member of staff.

**Performance Access**If you require any of the below; please contact us [hello@brightonwinter.org](mailto:hello@brightonwinter.org) before the event so we can confirm we are able to arrange.

- If you have a vision impairment and require assistance.
- If you require any large print materials.
- If you need early access as a wheelchair user.

**Assistant Dogs**We allow both assistance and guide dogs at our events. Please email us in advance of the event you wish to attend so we can discuss the procedure and answer any of your questions.

**Special Effects**We occasionally use a variety of special effects during performances and events, including but not limited to: strobes, flashing lights, haze and smoke machines. If you are concerned about any element of special effects, please contact the venue on [hello@brightonwinter.org](mailto:hello@brightonwinter.org) If an element of special effects means that you are no longer able to attend an event, we will offer a full refund for your ticket and/or the tickets of your party with whom you were attending the venue with.